

UK – Ukgb-62

UK Asylum Seekers – ”ASSET”

DP Managing organisation :	British Refugee Council (BRC)
Other national partners :	Basic Skills Agency
	East Midland Consortium for Asylum Seeker Support
	London Language and Literacy Unit
	Midlands Refugee Council
	National Institute for Adult Continuing Education
	North East Consortium for Asylum Seeker Support
	Northern Ireland Council for Ethnic Minorities
	Refugee Action
	Refugee Advice and Guidance Unit (RAGU)
	Refugee Education and Employment Programme (REEP)
	Refugee Education and Training Advisory Service (RETAS)
	Scottish Refugee Council (SRC)
	Sheffield College (SC)
	Welsh Refugee Council (WRC)
EQUAL theme :	Asylum seekers
Type of DP :	Sectoral - Specific discrimination and inequality problems
DP Legal status :	Other
DP identification :	UKgb-62
Application phase :	Approved for action 1
Selection date :	12-10-2001
Last update :	05-11-2001

Rationale

(Text available in [DE](#) [EN](#) [FR](#))

Asylum seekers are being dispersed UK wide following the 1999 Asylum and Immigration Act and the Home Office report Faster, Firmer, Fairer. However waiting periods for asylum claims to be determined still average some 14 months (B Roche, PQs May 2000) and many asylum seekers are being dispersed to areas away from London, which are not prepared for them and already face many issues of social exclusion (42 of the 88 most deprived local authorities are currently receiving asylum seekers. According to the EQUAL GB Community Initiative Programme (2000-2006), asylum seekers and refugees are among the most disadvantaged groups in the UK labour market. Asylum seekers and refugees face multiple barriers to employment. This is confirmed by all the following recent research reports:

The Home Office (1995) The Settlement of Refugees in Britain.
mbA's Creating the Conditions for Refugees to Find Work (1999);
Shiferaw, D and Hagos, H (2001) Refugees and Progression Routes to Employment;
London Research and Information Centre's Refugee Skills (1999),
Sargeant, G et al (2000) Turning Refugees into Employees
The Audit Commission's Another Country (2000)
Sir Claus Moser's report Improving Literacy and Numeracy - A Fresh Start (1999);
DfEE research English Language as a Barrier to Employment, Training and Education (2001)
and
The report of the working group on ESOL Breaking the Language Barriers (2000).

Unemployment among refugees in Britain is unacceptably high ranging between 75% and 90%.

Also, the Audit Commission's report Another Country: Implementing Dispersal under the Immigration and Asylum Act 1999 (2000) highlights the problems faced by asylum seekers in the dispersal areas. The DP will address issues of access, lack of capacity, quality of services and social marginalisation in the dispersal areas highlighted by Anglo German Foundation's report Spreading the costs of asylum seekers: a critical assessment of dispersal policies in Germany and the UK (2001); a draft Home Office report on ESOL provision in London and the regions (unpublished) and Joseph Rowntree's study Dispersed (2001).

The DP is bringing together national, regional and local organisations and different sectors with expertise and experience in supporting the needs of asylum seekers to empower them. The DP aims to assist Asylum seekers as a priority group because they, like refugees; ethnic minorities; lone parents; the homeless; younger people; older workers and people with disabilities, are one of the most disadvantaged groups in the UK labour market. This is because asylum seekers and refugees face multiple barriers to employment. According to a recent research commissioned by The British Refugee Council, Creating the Conditions for Refugees to Find Work (1999:5), and the Audit Commission's report A New City (2000) suggest that asylum seekers and refugees face the following barriers to employment:

- lack of recognition of overseas qualifications;
- lack of adequate spoken and written English;
- lack of UK work experience;
- lack of knowledge about job search culture and the labour market;
- lack of information about employment and training services (including job centres);
- lack of information about refugee support networks and organisations;
- employers' lack of understanding over immigration status; racial discrimination by employers;
- lack of childcare provision;
- National Insurance (NI) Numbers;
- Permission to work documentation and employers' checks;
- Gender;
- Different forms of status (Refugee, ELR, ILR);
- Racism.

The DP is equally aware that asylum seekers are not homogeneous and have various needs as stated in 5.5, below. Sargent, Gill et al (1999) Turning Refugees into Employees and, more recently, NIACE Asylum Seekers' Skills and Qualifications Audit (2001) clearly illustrate this

point. This research highlighted the barriers faced by refugee and asylum seeking women that make them the most disadvantaged within this the group.

The target group identified is appropriate to the theme (I) to which the DP proposal relates.

Objective

(Text available in [DE](#) [EN](#) [FR](#))

Strategic objectives - develop asylum seeker employment strategy

(i) Empowering asylum seekers as part of refugee employment strategy, trying out new approaches, reflecting their (and NGO's) perceptions of needs while awaiting a decision, and in period immediately following; longitudinal study of limited numbers from baseline information gathered; (complementing government's own refugee integration strategy, ensuring that it is built on sound beginnings; make impact on that process, reviewing annually) (ii) Innovative, UK-wide programme reflecting government asylum policy, including, uniquely, N. Ireland, carrying forward experience elsewhere to new geographical dispersal areas; developing appropriate UK approaches to national policy; check progress, retaining flexibility over 3 years; (adding value to existing government policies); (iii) Eventually mainstreaming refugee issues (also via links with Employability strand), to ensure support for them under mainstream employment/equality initiatives, linking with wider society (iv) Transnationality; looking at innovative ways to explore incorporation of European lessons about refugee integration, including importance of asylum seeking period as critical in ultimate integration of individuals; (v) Returns: for unsuccessful asylum seekers, to show that returning may be more acceptable after more productive waiting period; develop ways of assessing this via other agencies (synergy with European Refugee Fund) (vi) Developing new ways of auditing equality of opportunity within the DP (learning from NI initiatives via NICEM) using this as a tool to develop EO amongst all DP partners

Policy rationale

Working in voluntary / statutory partnership, principally within National Asylum Support Service (NASS) dispersal areas UK-wide, DP will provide added value to this work, some of which is supported through voluntary sector provision by DP partners; helping encourage asylum seekers dispersed to regions outside London/ SE to feel more welcome, and begin process of social/vocational integration should they be successful, not to seek secondary migration; avoiding potentially volatile levels of inactivity among (particularly young) asylum seekers; in general enabling asylum seekers to live as independently and normally as they can in the circumstances, with easier access to labour market; to have beneficial effects on public opinion in the regions, including among employers; to avoid additional discrimination and disadvantage.

Specific objectives during action 2 are to develop:

Methods of dissemination into new areas of dispersal, comparing types or location of residence.

Initial ESOL / basic skills via new ways of delivery or materials for this, so teachers can (i) be

more aware of asylum seekers' issues (ii) have had training/support on new national ESOL curriculum, production and use of materials

Orientation towards the UK /local labour market to give a more realistic view of it. New materials, methodology, products and services for group orientation, or individual job search, will be developed and/or disseminated for those staying longer. Action planning models for guidance and assessment will be developed; looking at optimum ways of doing this.

Volunteering opportunities to give asylum seekers basic work-experience, exposing them initially to employers and labour market.

Baseline assessment of asylum seekers skills on arrival and as they progress towards integration; mapping the progress of specific groups through different processes

Work with target groups of employers, giving better mutual understanding between asylum seekers and employers and each others needs

That integration is continuum from arrival to a decision on their asylum claim and beyond will be accepted as normal practice; political perceptions on the desirability of this will have been changed through wider recognition of the need for refugees' skills and abilities;

Asylum seekers as a group will be identifiable in dispersal areas, with organised programmes and entitlements to provision, lessons from which can be built into mainstream local provision, or transferred into new dispersal areas;

Individuals will access provision offering creative, planned programmes (orientation, basic skills, language, advice and guidance); they will be more ready to "take off " once a decision is made, or to access the mainstream;

Those with delayed decisions will be allowed to progress with education, training and employment, as befits their age and needs, rather than continue to be a socially excluded group, thus avoiding wasted assets;

Judgements will have been made about the optimum time needed for special provision before accessing mainstream and/or labour market; progress of individuals accessing different forms or models of provision will be monitored, lessons learned from early assessment of their skills

Voluntary / public sector, civil society, employers will be better trained and aware of asylum seekers' potential, and ultimate integration prospects;

Asylum seekers will fit within an overall refugee integration policy effectively built on foundations set in the early stages after arrival;

DP members, well placed nationally and in EU (including as members of TNG/ GBMC, National Integration Forum, and with lead agency role on employment in Europe -ECRE Integration project) will exercise considerable influence on policy development, based on practical experience.

Through transnational exchanges this work will change perceptions relating to European good practice on immigration and asylum, seeing refugees as potential assets, not problems.

Innovation

Nature of the experimental activities to be implemented	Rating
Guidance, counselling	****
Training	*
Training on work place	****
Work placement	****
Employment aids (+ for self-employment)	****
Integrated measures (pathway to integration)	****
Employment creation and support	**
Guidance and social services	****
Awareness raising, information, publicity	****
Studies and analysis of discrimination features	**

Type of innovation	Rating
Context oriented	****
Goal-oriented	****
Process-oriented	****

(Text available in EN)

The DP is bringing together national, regional and local organisations from various sectors with expertise and experience in supporting the needs of asylum seekers to design, implement and develop a programme to develop a national employment strategy for supporting the needs of asylum seekers in the UK.

The DP will ensure its activities are equally innovative by ‘nature’ in terms of processes, goals and context-orientation. We aim to test completely new approaches to working with asylum seekers; new combinations of existing approaches; improvements to existing approaches and existing approaches with new target groups or in new contexts or environments. It will adopt a holistic approach to supporting the needs of and empower asylum seekers by, for example, doing the following:

Testing new ways of supporting the process of recognition of their overseas qualifications;

Piloting various models to improve their English;

Working with employers to create opportunities for asylum seekers to volunteer and gain UK work experience and references;

Designing and testing different models of orientation programmes to:

provide them with jobsearch training and raise their awareness of the UK work culture and labour market;

provide them with information about employment support and training services (including job centres) and ensure they know who to access these services; and

provide them with information about refugee support networks and organisations;

Testing different IT good practice models;

Educating and raising awareness among employers to ensure they understand the potential of asylum seekers and encourage them to overcome their prejudices and develop positive attitudes towards them, and

Testing various innovative vocational training models to support asylum seekers who meet the eligibility requirements to improve their employability and access the UK labour market.

Due to financial constraints faced by service providers in the past, this partnership approach to problem solving could not be adopted and tested to address training and employment issues affecting asylum seekers at a national level. ESF support will make it possible for the DP to do so. Also, though the members of the DP have the necessary expertise to deliver the programme, EQUAL will add value to work of the members and provide the resources for trying new means of tackling racism and inequalities in the labour UK market.

The DP will draw lessons from the models it is going to pilot and share good practice with other organisations in the UK and other EU countries to ensure service providers are aware of innovative practices and use them effectively to support the employment needs of asylum seekers. The DP will also inform future social and economic policy development, and eventually develop an employment strategy for asylum seekers in the UK to complement the Home Office's Full and Equal Citizens (2000).

Innovation will be monitored and evaluated by the DP. We intend to set up specialist task groups during Action (1) to design the models we will be testing and share good practice throughout the life-cycle of the partnership.

Assistance to structures and systems and accompanying measures	Rating
Asylum	****
Racial discrimination	****
Discrimination and inequality in employment	****
Unemployment	****
Support to entrepreneurship	**
Other discriminations	****
Gender discrimination	****
Low qualification	****
Disabilities	**

Empowerment

Participation
Changing attitudes and behavior of key actors
Participation in running and evaluating activities
Participation in the project design
Developing collective responsibility and capacity for action
Promoting individual empowerment

(Text available in EN)

Action 1: ensure asylum seekers are invited to consultation meetings to develop Action 2 work programme; refugee agencies within DP (national or regional), or where appropriate refugee community organisations or accommodation providers, will be initial conduit for identifying such individuals. All refugee agencies within DP already have refugees employed and/or on management boards. DP to ensure refugees are well represented in the DP management from start, giving sense of collective responsibility and ownership. Develop monitoring procedures for staff, management, beneficiaries among all partners throughout DP, identifying asylum seekers and refugees.

Action 2: ensure evaluation of the work programme includes ongoing surveys of opinions and experiences of those consulted in Action 1, and asylum seekers/ recently arrived refugees who later directly benefit from EQUAL. Monitor individual progression routes along the continuum from arrival towards integration over the 3-year period, evaluating different approaches and individual outcomes.

Individual empowerment: individual asylum seekers who become refugees, and those who return after an unsuccessful claim will individually benefit from access to special programmes not otherwise open to them. It will be easier to monitor individual empowerment among those staying, following up individuals' progress towards successful integration, looking at the impact on future mainstream provision. But extensive international contacts include organisations working on returns (UNHCR, IOM and Refugee Action). We will endeavour to see if the value of EQUAL in empowering those returning can be evaluated.

Group empowerment: our experience and our partners' show that empowering refugees through their own community organisations is at the heart of any successful UK integration strategy. DP will address this issue by bringing an added employment perspective in areas where asylum seekers are newly dispersed to areas where such communities do not yet exist. But asylum seekers are not a homogeneous group. Nevertheless, they are among the most disadvantaged people, because of their recent past and uncertain future. They face, at best, public stereotyping and ignorance about their situation, at worst public prejudice, misinformation, discrimination. Language and cultural differences exacerbate this. Successful integration and employment is extremely difficult. This is disempowering. DP will facilitate more influence on their own situation here via better access to ESOL/ basic skills, enable them to become more independent, give orientation and advice leading to realistic, informed opinions-- including about the UK labour market. Though their prime rationale is to seek sanctuary, EQUAL should demonstrate many potential assets that asylum seekers as a group

may bring to UK.

Empowerment to change systems and structures: an ongoing, two-way process. Service providers, civil society as a whole, need to change attitudes, recognising the potential within the reality facing asylum seekers; refugees within DP will strive to change attitudes so that inimical systems and rules may change, reflecting positive outcomes via EQUAL. 'Positive images', and refugees representing themselves, will play a role in this process. RC has nominated a refugee as its 'core' member of the asylum seekers' TNG; other refugees through their organisations will play an important part in thematic networking, helping to influence implementation of recommendations and mainstreaming of issues.

Between national partners

(Text available in EN)

We see the importance of (i) empowering individuals, and the DP will enable asylum seekers individually to integrate better, if they eventually are able to stay, through better orientation and development of basic skills and language (ii) empowering refugees as a group, so they will be able better to advocate for their own rights and entitlements, and support each other and so to avoid dependency (iii) empowerment to change systems, which is an ongoing, two-way process involving both newcomers to the UK and the host society.

Empowerment will take place among partners within the Development Partnership at a national level through a continuous sharing of experience and expertise, as well as in the decision-making processes. A management system will be introduced, with clearly assigned and agreed responsibilities for each Project partner. This will include commitments to ensure that representatives of asylum seekers and refugee groups are invited to appropriate consultation meetings during Action 1 and 2. Where it is appropriate refugee community organisations will be directly involved in Action 2 work. Contacts with individual beneficiaries, unless already well established, will be made through existing or emerging refugee community organisations, or through accommodation providers. Several partner agencies already have refugees on their management boards or as staff members.

BRC, as the lead agency, will be responsible for the overall performance and management of the project, including monitoring such processes leading to empowerment. A task group will be set up during Action 1 to consider empowerment as one of the key cross-cutting issues during Action 2. This task group will input into the Action 2 plans and monitor their implementation. This will be an integral part of our strategy for communication at all levels with beneficiary groups, partners, and organisations in the wider partnership network, which will be maintained throughout the project. This will ensure both an adequate take-up of services and the gathering of feedback useful for evaluating progress and introducing necessary changes.

All partners of the DP are regarded as experienced organisations dealing with asylum seekers and refugees; they are also experienced practitioners in their own sphere of professional competence. They will all have a great deal to share with each other, which will contribute to a process of empowerment.

Transnationality

This DP is searching transnational partners.

Transnational cooperation intended or searched	Rating
Exchange of trainees/trainers/staff	**
Joint development	**
Import, export or adoption of new approaches	****
Parallel development of innovative approaches	****
Exchange of information and experiences	****

(Text available in EN)

Experience – Refugee Council’s collaborative work on integration in EU since 1997; leading role in employment (B3-4113 / ERF Community Actions) giving a clear understanding of the nature of transnational networking on this issue; RC is also an active member of ECRE (European Council on Refugees and Exiles), enabling a significant policy impact at EU level. Several potential UK partners also have extensive experience of managing transnational projects.

Research and publications: (i) "Refugee Employment in Europe" (available from BRC) gives a summary of some of our EU employment work; also (ii) "Good Practice Guide on Employment for Refugees in the EU", and Bridges and Fences: refugee perceptions of integration in Europe. (see www.refugeenet.org).

Transnational partners - Not yet selected a partner country, let alone partner agency; have considerable knowledge of all EU national situations and approaches to the asylum seeker issue as it relates to employment; have researched EQUAL plans for this pillar both via own contacts and Commission officials; will select transnational partner (possibly two) from MS with similar working conditions and refugee receiving "history". Also have had initial contacts with ECRE members outside EU (Czech Republic, Slovenia). Selection, based on consultation with partners, will reflect complementarity with UK (e.g. receiving significant numbers, dispersal programme, developing integration strategy); search for a two-way learning process from specific employment –related activities, and a consideration of the agencies involved (especially whether NGO --including the refugee community sector--or public sector).

Potential impact - We will investigate other countries' experience of the continuum from asylum seeker to refugee, to see how positive activity under EQUAL can impact on integration programmes or strategies, or where necessary, returns programmes. This will develop in UK a creative approach domestically, building on positive approaches, and thus obviating some of the recent negative associations with regard to asylum seekers, thus enhancing employability. This will add value to our DP activity over its lifetime
Action 1 development phase: specific roles of each partner will be defined, and the choice of country for the TNA will reflect professional/geographical needs of UK partners seeking involvement in this activity.

We will; identify an EU partner DP suitable to work with for 3 years, based on research into compatibility, capacity, size, resources available of own DP and EU DP; consult and prepare DP profile for own and selected potential partner, including a DP organigram; agree scale, expectations, roles, organisational issues, needs and interests relating to different UK partners (translated?); exchange information; pay reciprocal visits; plan face- to-face discussions with people actually running programmes on both sides (DP sub partners); agree means of communication (IT, language, glossary of terms, via email links and links between websites, with intranet links as appropriate); establish institutional and personal relationships; develop sustainable common work programme for 3 years eventually, as result of these bilateral meetings, and agree a TNA for approval, bearing in mind need for aspects of different partners within DPs, appropriate levels of innovation; size and shape of joint activities (number of meetings, exchange of material, placements, joint study or research, exchanges of staff or placements; joint work on developing or dissemination of materials; info and communication networking; policy development at TNG level; agree logistics for transnational meetings, conferences in years 1-3.

National Partners

Partner	To be contacted for
British Refugee Council (BRC)	Co-ordination of experimental activities DP managing organisation Design of the project Evaluation Monitoring, data collection Transnational partnership
Basic Skills Agency	
East Midland Consortium for Asylum Seeker Support	
London Language and Literacy Unit	
Midlands Refugee Council	
National Institute for Adult Continuing Education	
North East Consortium for Asylum Seeker Support	
Northern Ireland Council for Ethnic Minorities	
Refugee Action	
Refugee Advice and Guidance Unit (RAGU)	
Refugee Education and Employment Programme (REEP)	
Refugee Education and Training Advisory Service (RETAS)	
Scottish Refugee Council (SRC)	

Sheffield College (SC)	
Welsh Refugee Council (WRC)	

British Refugee Council (BRC) 3 Bondway SW8 1SJ London Tel:020 7820 3019 Fax:020 7582 9929 Email:	Responsibility in the DP:	Co-ordination of experimental activities DP managing organisation Design of the project Evaluation Monitoring, data collection Transnational partnership
	Type of organisation:	Other
	Legal status:	Non-profit private organisation (including NGO...)
	Size:	Staff 50-250
	NUTS code:	
	Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Hudson	David	020 7820 3019	david.hudson@refugeecouncil.org.uk	Transnational partner enquiries

Last update: 05-11-2001

Basic Skills Agency (BSA) 7th Floor, Commonwealth House 1-19 New Oxford Street WC1A 1NU London Tel:020 7405 4017 Fax:020 7440 4017 Email: www.basic-skills.co.uk	Responsibility in the DP:	
	Type of organisation:	Other
	Legal status:	Non-profit private organisation (including NGO...)
	Size:	Staff 50-250
	NUTS code:	
	Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Garrick	David	020 7405 4017	davidg@basic-skills.co.uk	Please refer to lead partner.

Last update: 05-11-2001

<p>East Midland Consortium for Asylum Seeker Support (EMCASS) The Belvoir Suite, Council Offices Nottingham Road LE13 OUL Melton Mowbay Tel:01664 502555 Fax:01664 568201 Email:helen@emrlga.clara.net</p>	Responsibility in the DP:	
	Type of organisation:	Organisation providing support and guidance for disadvantaged groups
	Legal status:	Non-profit private organisation (including NGO...)
	Size:	Staff < 10
	NUTS code:	LEICESTERSHIRE CC AND RUTLAND
	Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Everett	Helen	01664 502555	helen@emrlga.clara.net	Please refer to lead applicant

Last update: 05-11-2001

<p>London Language and Literacy Unit (LLLU) Southbank University 103 Borough Road SE1 OAA London Tel:020 7815 6290 Fax:020 7815 9296 Email:lllu@sbc.ac.uk</p>	Responsibility in the DP:	
	Type of organisation:	Other
	Legal status:	Public organisation
	Size:	Staff 10-50
	NUTS code:	OUTER LONDON - SOUTH
	Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Held	Madaline	020 7815 6290	heldmm@sbc.ac.uk	Delivery/Implementation
Sunderland	Helen	020 78156285	sundhc@sbc.ac.uk	Delivery/Implementation

Last update: 05-11-2001

Midlands Refugee Council

(MRC)

5th Floor, Smithfield House,
Digbeth

B5 6BS Birmingham

Tel: 0121 242 2200

Fax: 0121 242 2201

Email: info@midlandrefugeecouncil.org

Responsibility in the DP:	
Type of organisation:	Other
Legal status:	Non-profit private organisation (including NGO...)
Size:	Staff 10-50
NUTS code:	BIRMINGHAM
Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Forbes	David	0121 242 2200	davidhforbes@hotmail.com	All matters relating to advice, guidance, job preparation and local development of the partnership
Omunson	James	0121 242 2200	jamesomunson@midlandrefugeecouncil.org	Administration and management oversight

Last update: 05-11-2001

National Institute for Adult Continuing Education (NIACE)

21 De Montfort Street
LE1 7GE Leicester

www.niace.org.uk

Tel: 0116 255 1451

Fax: 0116 285 4514

Email:

Responsibility in the DP:	
Type of organisation:	Other
Legal status:	Non-profit private organisation (including NGO...)
Size:	Staff 50-250
NUTS code:	
Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Aldridge	Fiona	0116 204 4246	fiona.aldridge@niace.org.uk	All
Waddington	Sue	0116 204 4290	sue.waddington@niace.org.uk	All

Last update: 05-11-2001

North East Consortium for Asylum Seeker Support

(NECASS)

2 Jesmond Road west
NE2 4PQ Newcastle Upon Tyne

Tel:0190 211 6714

Fax:0191 211 6710

Email:

Responsibility in the DP:	
Type of organisation:	Organisation providing support and guidance for disadvantaged groups
Legal status:	Public organisation
Size:	Staff 10-50
NUTS code:	TYNESIDE
Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Ahmad	Nadeem	0191 211 6714	nadeem.ahmad@newcastle.gov.uk	Please refer to lead applicant.

Last update: 05-11-2001

Northern Ireland Council for Ethnic Minorities (NICEM)

3rd floor, Ascot House
24-31 Shaftesbury Square
BT2 7DB Belfast

Tel:02890 238645

Fax:02890 319485

Email:nicem@n-ireland.freemove.co.uk

Responsibility in the DP:	
Type of organisation:	Organisation providing support and guidance for disadvantaged groups
Legal status:	Private
Size:	Staff 10-50
NUTS code:	BELFAST
Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Dillon	Sharon	020890 238645	nicem@n-ireland.freemove.co.uk	operation of the project
Yu	Patrick	02890 238645	nicem@n-ireland.freemove.co.uk	management of the project

Last update: 05-11-2001

Refugee Action The Old Fire Station 3rd Floor 150 Waterloo Road SE1 8SB London www.refugeeaction.org.uk Tel:020 7735 5361 Fax:020 7587 3676 Email: waterloo@refugee-action.org.uk	Responsibility in the DP:	
	Type of organisation:	Other
	Legal status:	Non-profit private organisation (including NGO...)
	Size:	Staff 50-250
	NUTS code:	
	Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Mackelworth	Jane	020 7654 7705	janem@refugee-action.org.uk	info on distribution, reports, fundraising and finance.
Staindale	Kirsti	0113 2445345		Work plans, monitoring, project development

Last update: 05-11-2001

Refugee Advice and Guidance Unit (RAGU) University of North London 236-250 Holloway Road N7 6PP London Tel:020 7753 5044 Fax:020 7753 5012 Email:	Responsibility in the DP:	
	Type of organisation:	University / Research organisation
	Legal status:	Semi-public organisation
	Size:	Staff 10-50
	NUTS code:	
	Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Sheibani	Azar	020 7753 5044	a.sheibani@unl.ac.uk	Please refer to lead applicant

Last update: 05-11-2001

Refugee Education and Employment Programme (REEP)

Alpha House
10 Carver Street
S1 4GS Sheffield
Tel:0114 281 2113
Fax:0114 281 2113
Email:admin@refugee.solis.co.uk

Responsibility in the DP:	
Type of organisation:	Organisation providing support and guidance for disadvantaged groups
Legal status:	Non-profit private organisation (including NGO...)
Size:	Staff 10-50
NUTS code:	
Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Mullen	Maureen	0114 281 2113	maureen@refugee.solis.co.uk	Deputy contact - all enquiries.
Proctor	Maggie	0114 281 2113	maggie@refugee.solis.co.uk	All enquiries

Last update: 05-11-2001

Refugee Education and Training Advisory Service (RETAS)

14 Dufferin Street
EC1Y 8PD London
Tel:020 7426 5800
Fax:020 7251 1314
Email:

Responsibility in the DP:	
Type of organisation:	Other
Legal status:	Non-profit private organisation (including NGO...)
Size:	Staff 10-50
NUTS code:	
Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Gregg	Andy	020 7426 5800	andy@wusuk.org	Design of activities, delivery, implementation, monitoring and data collection.

Last update: 05-11-2001

Scottish Refugee Council (SRC)

98 West George Street
G2 1PA Glasgow

Tel:0141 333 1850

Fax:

Email:staff@src-glasgow.demon.co.uk

Responsibility in the DP:	
Type of organisation:	Organisation providing support and guidance for disadvantaged groups
Legal status:	Non-profit private organisation (including NGO...)
Size:	Staff 10-50
NUTS code:	GLASGOW CITY
Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Putnam	Nick	0141 333 1850	staff@src-glasgow.demon.co.uk	Please refer to lead applicant.

Last update: 05-11-2001

Sheffield College (SC)

Castle Center
Granville Road
S2 2RL Sheffield

<http://www.sheffcol.ac.uk>

Tel:0114 260 2600

Fax:0114 260 2169

Email:jon.cowley@sheffcol.ac.uk

Responsibility in the DP:	
Type of organisation:	Education / training organisation
Legal status:	Public organisation
Size:	>250
NUTS code:	
Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Cowley	Jon	0114 260 2600	jon.cowley@sheffcol.ac.uk	Implementation and delivery issues
Harrison	Peter	0114 260 2643	peter.harrison@sheffcol.ac.uk	Funding, monitoring, audit and compliance issues

Last update: 05-11-2001

Welsh Refugee Council (WRC)

Unit 8, Williams Court
Trade Street

CF1 5DQ Cardiff

Tel:02920 666250

Fax:029 20343731

Email:wrc@globalnet.co.uk

Responsibility in the DP:	
Type of organisation:	Organisation providing support and guidance for disadvantaged groups
Legal status:	Non-profit private organisation (including NGO...)
Size:	Staff 10-50
NUTS code:	CARDIFF AND VALE OF GLAMORGAN
Date of joining / leaving:	15-11-2001 /

Contact person(s)

Name	First name	Phone	E-mail	Responsibility
Ali	Eid	02920 666250	wrc@globalnet.co.uk	Please refer to lead applicant.

Last update: 05-11-2001